

FAQs for 2020 AM Registration Fee Credits

How long do I have to decide if I want a credit or a refund for my 2020 Annual Meeting registration?

ASCPT will keep the response time open through June 30, 2020. ASCPT will be unable to consider either a refund or a credit for any request received after this date.

If I opt for a refund, how long will processing take?

Refunds made to the original credit card used will be completed in 10 days. Refunds by check will take a bit longer.

How will I be refunded?

ASCPT will attempt to process all refunds back to the original credit card used. The company ASCPT uses to process credit card payments retains your information for 90 days. If your original payment falls outside this window, a refund by check will be necessary. Therefore, if you select a refund for your registration fees, you may also be asked to confirm a mailing address that can be used for this purpose.

How long is the credit good for?

The credit may only be used for the 2021 Annual Meeting.

Is the credit transferrable?

The credit may be transferred to another individual within your organization/institution and be used for the 2021 Annual Meeting.

Can I get a partial refund?

A partial refund can only be issued if you registered for a pre-conference in addition to the full ASCPT conference.

Can the credit be used for anything within the Annual Meeting?

Please contact meetings@ascpt.org with questions about how your credit can be used.

If I registered for a 2020 pre-conference in addition to the full conference, but do not intend to register for a pre-conference in 2021, can I be refunded for the pre-conference and get a credit for the full conference?

Yes, a partial refund can be made if you cannot currently commit to attending one of the 2021 pre-conferences.

Can a Chair of a session transfer his/her credit to a member speaker?

No, the credit may not be transferred to a member speaker.

If I select a credit for the 2021 Annual Meeting, will I have to pay any differences in registration rates?

No, as a thank you for anyone who selects a credit for 2021, ASCPT will waive any differences between the 2020 and 2021 registration rates.

If my membership status or type changed since the 2020 Annual Meeting will I be responsible for any difference in registration rates?

If you select a credit for the 2021 Annual Meeting, ASCPT will waive any difference in registration rates.

If I opt to donate my 2020 registration fee to ASCPT, would it be tax deductible?

If you paid for the registration from your own personal funds, yes, the full amount would be tax deductible. If the funds are from your organization, you should obtain approval from a supervisor before selecting this option.

If my organization/institution paid for my registration and I wish to donate the amount to ASCPT, what information do I need to provide?

If you wish to make a donation and your registration was paid with funds from your organization/institution, please document that a donation is allowed.

What will be the process of using a credit for 2021 registration?

ASCPT is working to determine the process of using credits toward 2021 Annual Meeting registration. The Society will provide these details as we get closer to launching registration for the 2021 meeting.

Can my refund be added to my 2021 session budget?

No.

Who should I contact if I have questions about my options for my 2020 Annual Meeting Registration fees?

Registrants may contact meetings@ascpt.org with questions.